

Registrar's COVID-19 Update:

10 is still the max / Drive-Thru Visitations



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Agenda

1. Safety measures – BAO's approach
2. The latest changes
3. 10 is still the max
4. *Drive-Thru* Visitations
5. What's next?
6. Questions

Safety measures – our approach

- ❖ Registrar's Directives, Notices, Guidance and BAO information continues to be as responsive as possible
 - Data and science based
 - Monitoring experiences of other jurisdictions (Quebec, Italy, Spain, US...)
 - Alignment with government, Office of Chief Coroner (OCC)
 - Listening to our licensees
- ❖ Focus has been – and remains – on safety: Minimizing risk to families and licensees

The latest changes

Government announced June 8 that:

- ❖ Effective Friday, June 12, it will increase the limit on social gatherings from five to 10 people (same as funerals & visitations) across the province, regardless of whether a region has moved to Stage 2 of its reopening plan
- ❖ Additionally, all places of worship in Ontario will be permitted to open with physical distancing in place and attendance limited to no more than 30 per cent of the building capacity to ensure the safety of worshippers



10: Still the max

Following government's June 8 announcement on reopening measures, there was a need to reiterate and clarify this.

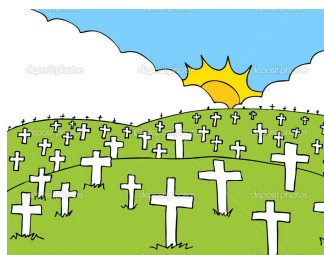
- ❖ **BAO Registrar's Directive June 9**
- ❖ All COVID-19 restrictions and BAO Registrar's Directives remain in place, until further notice
- ❖ The maximum number of visitors at a funeral service, visitation and burial is still **10**, regardless of the location

10: Still the max

- ❖ Ontario government introduced a 30% *capacity rule* for places of worship as part of the Premier's announcement
 - **This does not apply to funeral services and visitations – no matter where they are held**

10: Still the max

- ❖ If a funeral is conducted in a place of worship, the maximum number of people allowed is **10**
- ❖ **10** is the max at an event centre, private club, park, cemetery, church, mosque, synagogue and any religious locations....



10: Still the max

- ❖ As before, the maximum number of **10** includes family, visitors, clergy/officiant and anyone other than funeral staff
 - We have confirmed that the Registrar's Directive is consistent with the Premier's Office announcement
- ❖ We understand that the reopening phases of the province will confuse families as they adjust to each change
- ❖ Thank you for educating families as they come to you for services

Drive-Thru Visitations

Registrar's Directive June 10

- ❖ Supports creativity of the bereavement sector
- ❖ Drive-thru visitations require a safe –
 - Appropriately laid-out funeral home property
 - Must be large enough to accommodate a line of vehicles. The line must not extend onto public streets, sidewalks or other people's property
- ❖ Marked, designated lane or path on the funeral home property for automobiles to line-up and drive in toward the designated viewing area
 - Window, entranceway or tent/canopy area
 - You may create a tent/canopy area as needed



Drive-Thru Visitations

Registrar's Directive June 10

❖ Designated viewing area

- Where the decedent's family can gather, in a group of fewer than 10 (observing physical distancing of two metres), to acknowledge those in their vehicles

❖ A funeral home traffic coordinator

- If the line of vehicles exceeds the capacity of the funeral home's parking property, in order to ensure people do not exit their vehicles and come in contact with other passengers and drivers, and to maintain general safety

❖ All other COVID-19 measures remain

- Government restrictions, Registrar's Directives, Notices to the Profession and Guidance must continue to be followed



Drive-Thru Visitations

Registrar's Directive June 10

❖ Funeral homes offering the *Drive-Thru* option should insure they have the appropriate insurance

❖ **Prohibited are –**

- **Standing outside of vehicles.** Mourners must stay inside their vehicles
- **Mixing of vehicles and people,** standing outside, in a line-up.



What's next?

- ❖ Second Wave? – September?
- ❖ Measures in place may be around much longer
 - In different or adjusted formats – and/or new measures
- ❖ BAO will continue to work in alignment with government and OCC to keep families and licensees safe
- ❖ Directives, Notices and Guidance will adapt as things change
- ❖ **Change will be a constant, more than ever**

Questions?

❖ **Ready Together - BAO COVID-19 info page**

<https://thebao.ca/covid-19-update-links/>