

CEO/Registrar COVID-19 Update

- **COVID Chart**
- **Consumer Protection**

BAO | Bereavement
Authority of
Ontario

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CEO/Registrar

Feb. 22, 2021



Agenda

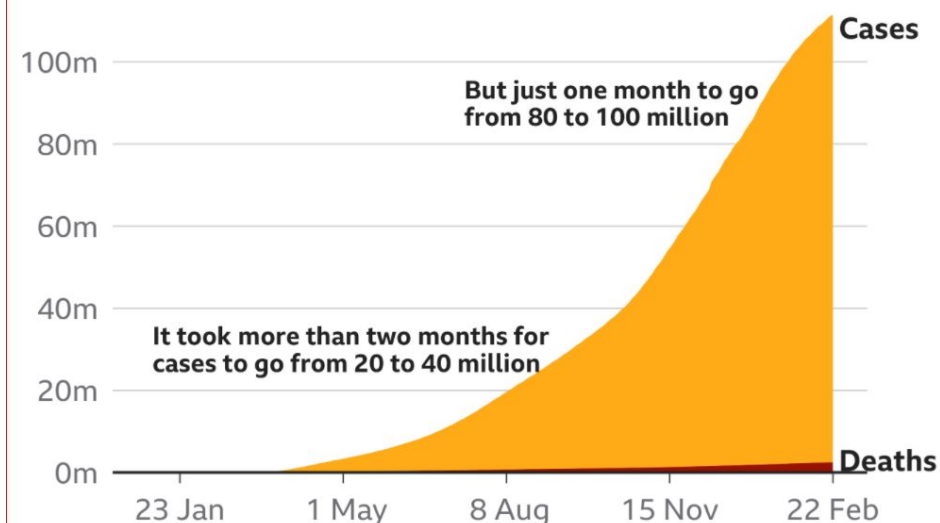
1. Death rates: World; Canada; Ontario
2. BAO COVID chart returns – Feb. 9 Registrar's Directive
3. Recap - Modified **E**xpedited **D**eath **R**esponse
4. Consumer Protection
 - ❖ Price lists
 - ❖ Notices to the Consumer
5. Questions

Coronavirus around the world



Source: Johns Hopkins University, national public health agencies, 22 Feb **BBC NEWS**

Global coronavirus cases pass 110 million



Source: Johns Hopkins University, data to 22 Feb

BBC

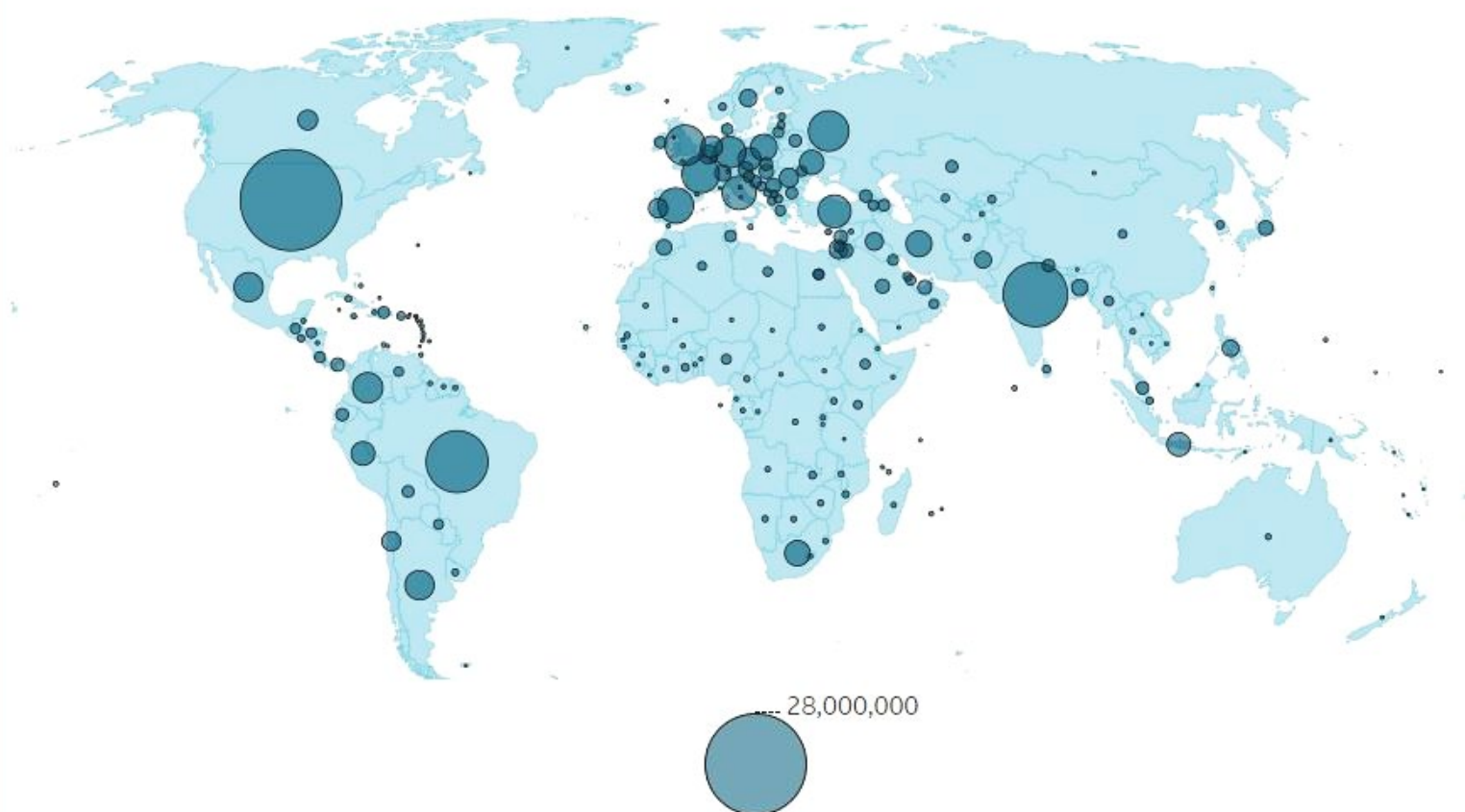
CORONAVIRUS mapped



Zoom to The world



Show **111,391,447** cases **2,466,873** deaths



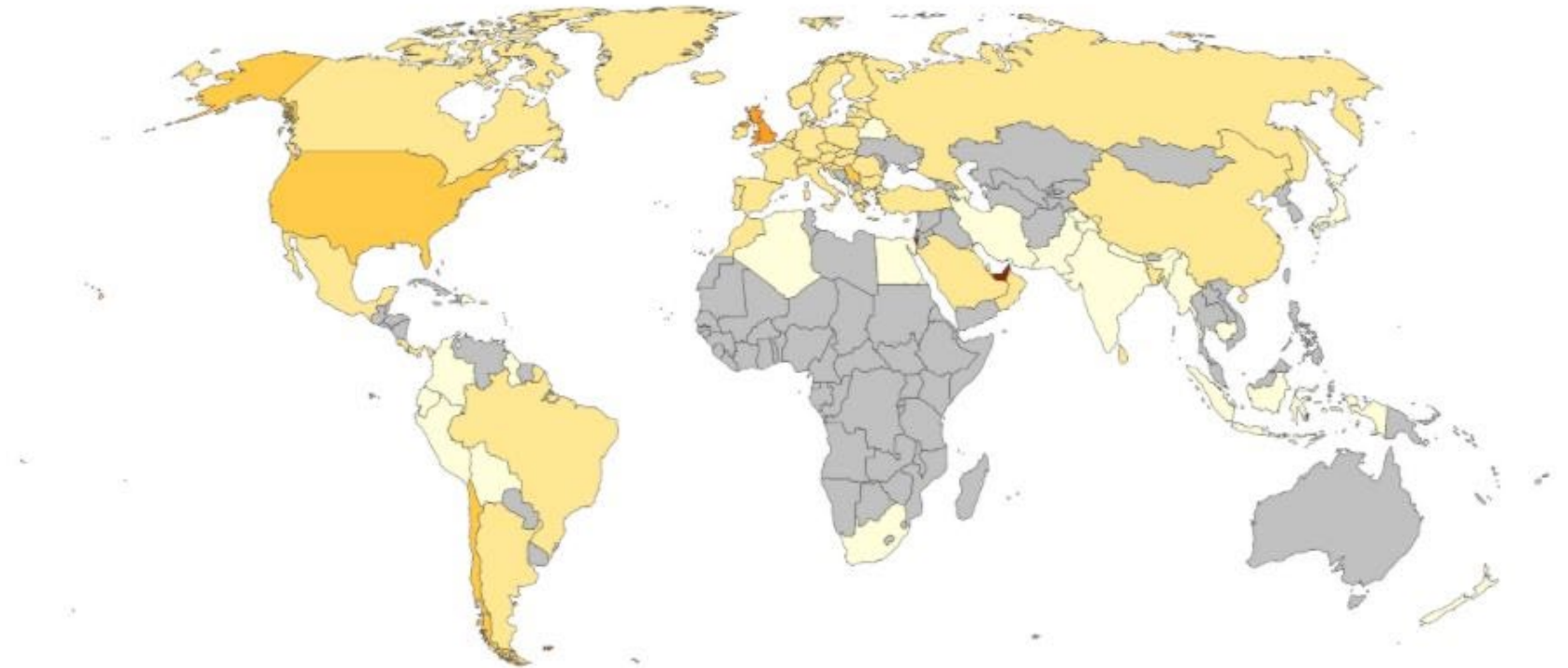
Circles show number of confirmed coronavirus cases per country.

Source: Johns Hopkins University, national public health agencies
Figures last updated 22 February 2021, 10:45 GMT

COVID-19
will continue
throughout
2021

Where is the vaccine being given?

Total reported vaccine doses administered per 100 people



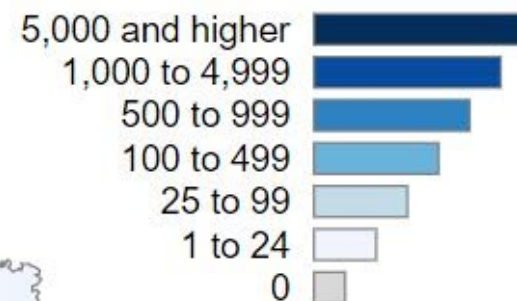
Note: Total vaccinations refers to the number of doses given, not necessarily the number of people vaccinated

Source: OWID, gov.uk dashboard, ONS, updated 1030 GMT on 22 Feb

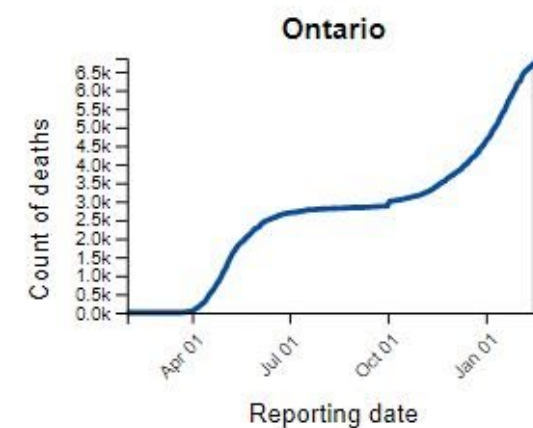
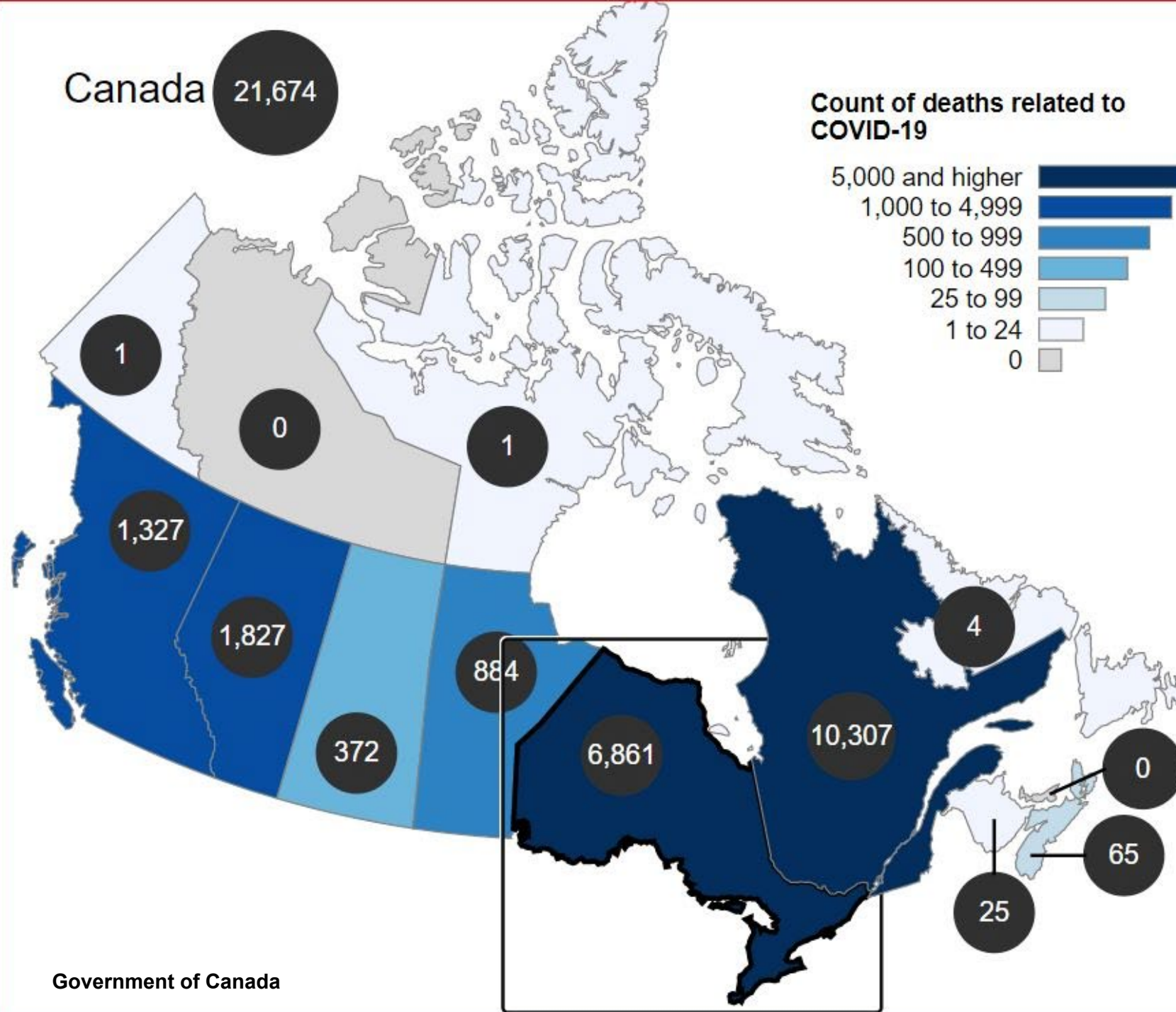
BBC

Canada 21,674

Count of deaths related to COVID-19



The count of deaths related to COVID-19 in **Ontario** was **6,861** as of February 21, 2021.



▶ Play

⬇️ .csv

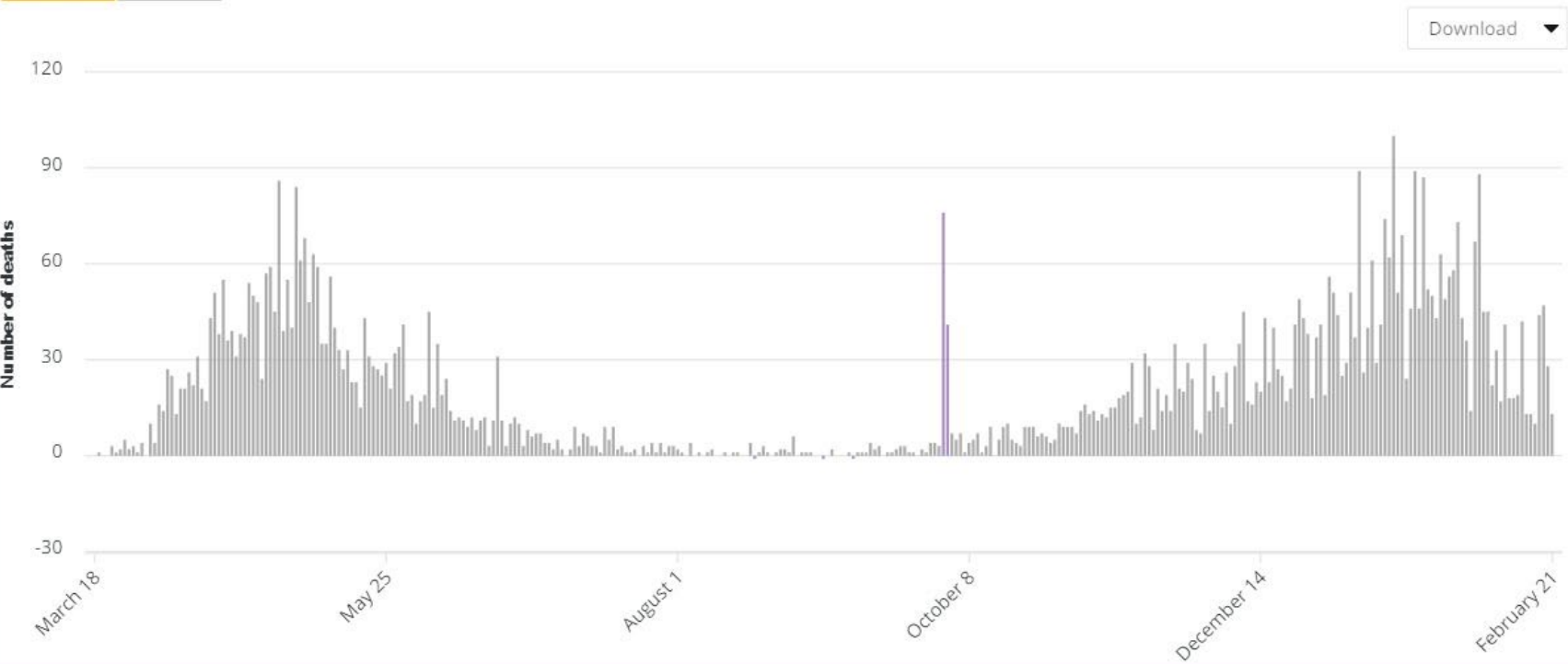
COVID-19 Deaths in Ontario

Deaths

Daily Cumulative

Number of deaths reported each day.

Graph Table



Download

Number of deaths reported each day.

Graph Table

Date	New deaths
February 21	13
February 20	28
February 19	47
February 18	44
February 17	10
February 16	13
February 15	13
February 14	42
February 13	19
February 12	18

Government of Ontario

COVID-19 Cases in Ontario

New cases

Daily

Cumulative

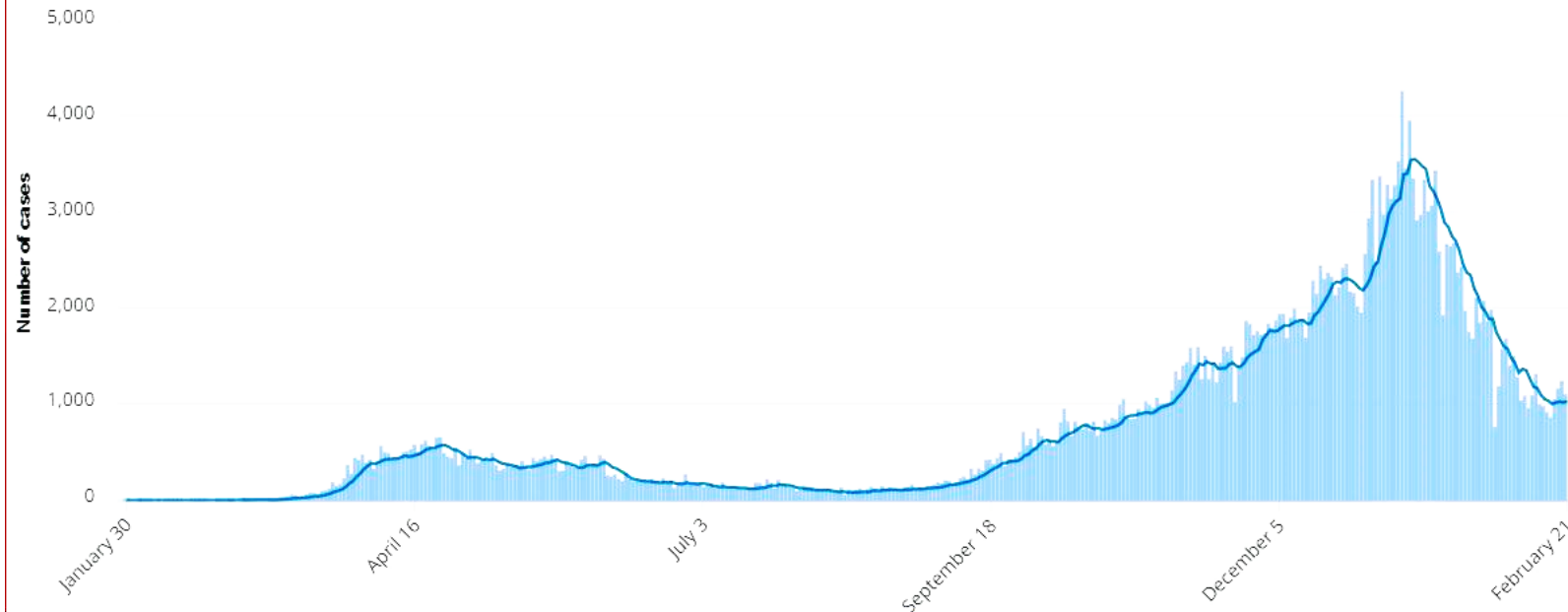
Number of new cases reported each day. [Learn why some numbers may not currently match what a Public Health Unit has reported.](#)

Graph

Table

☒ New cases ☒ 7-day average

Download ▼



Date	New cases
February 21	1087
February 20	1228
February 19	1150
February 18	1038
February 17	847
February 16	904
February 15	964
February 14	981
February 13	1300
February 12	1076

Government of Ontario

BAO COVID chart returns

Feb. 9 Registrar's Directive with colour chart

- ❖ Originally issued effective Nov. 23, 2020
- ❖ Consistency of the chart helps families and licensees adhere to the Directive, stay safe
- ❖ Some BAO rules are more restrictive than government framework
 - In keeping with our role as the government-delegated administrative authority
- ❖ Being more restrictive helps limit virus spread, overall safety
- ❖ Thanks for adhering to the chart

BAO COVID chart returns

Note:
Some BAO Registrar Directive rules are more restrictive than the government framework. A few examples are highlighted in red boxes.

BAO DIRECTIVE	GREEN - PREVENT	YELLOW - PROTECT	ORANGE - RESTRICT	RED - CONTROL	LOCKDOWN
NOV. 23, 2020	Drive-Thru permitted	Drive-Thru permitted	Drive-Thru permitted	Drive-Thru permitted	Drive-Thru permitted
NUMBERS	30% of capacity with physical distancing to a maximum of 50 for each room.	30% of capacity with physical distancing to a maximum of 50 for each room.	30% of capacity with physical distancing to a maximum of 50 for each room.	30% of capacity with physical distancing to a maximum of 50 people for the ENTIRE facility	10 people indoors for the ENTIRE facility OR 10 people outdoors Total - Not combined No line-ups or 'cycling' of guests. 1 entire group at one time.
STAFF - INDOORS	1:10 staff to guest ratio not required	1 staff member for every 10 guests	1 staff member for every 10 guests	1 staff member for every 10 guests	1 staff member for every 10 guests
FOOD/DRINK	If permitted by local health unit	If permitted by local health unit	No food or drinks	No food or drinks	No food or drinks
GUEST MANAGEMENT	Screening and logging of guests	Screening and logging of guests Attendances scheduled by appointment only	Screening and logging of guests Attendances scheduled by appointment only No line-ups or "cycling" of guests. 1 entire group at one time.	Screening & logging of guests Attendances scheduled by appointment only No line-ups or "cycling" of guests. 1 entire group at one time.	Screening & logging of guests Attendances scheduled by appointment only No line-ups or 'cycling' of guests. 1 entire group at one time.
CEMETERIES (Cemeteries can limit to less than these numbers.)	Maximum 100 people with funeral director in charge	Maximum 100 people with funeral director in charge, and 1 staff for 10 guests	Maximum 100 people with funeral director in charge, and 1 staff for 10 guests	Maximum 50 people with funeral director in charge and 1 staff for 10 guests	10 people indoors for the ENTIRE facility or 10 people outdoors Total - Not combined No cycling of guests
CREMATORIALS and ALCALINE HYDROLYSIS FACILITIES	30% of capacity with physical distancing to a maximum of 50 for each room.	30% of capacity with physical distancing to a maximum of 50 for each room.	30% of capacity with physical distancing to a maximum of 50 for each room.	30% of capacity with physical distancing to a maximum of 50 people for the ENTIRE facility	10 people indoors for the ENTIRE facility or 10 people outdoors Total - Not combined No line-ups or 'cycling' of guests. 1 entire group at one time.
ALL FUNERAL SERVICES AT ANY LOCATION	*Wear a mask / Physical distancing of 2 metres between people / Wash your hands / Disinfect and clean facilities	*Same PLUS continuous cleaning of surfaces. 15 minute interval between visitations for detailed disinfection of facility.	*Same PLUS continuous cleaning of surfaces. 15 minute interval between visitations for detailed disinfection of facility.	*Same PLUS continuous cleaning of surfaces. 15 minute interval between visitations for detailed disinfection of facility.	*Same PLUS continuous cleaning of surfaces. 15 minute interval between visitations for detailed disinfection of facility.

Recap - Modified Expedited Death Response

- ❖ Broad licensee acceptance of the MEDR – Thank you
- ❖ BAO sent articles to the Ontario Hospital Association to inform hospitals

Funeral establishments and transfer service staff

1. Must attend at hospitals and long-term care (LTC) facilities within six (6) hours of being advised that the decedent is ready for release.
2. Will go inside the hospital/LTC if required and remove the decedent. (This is a change from the former EDR protocols in the first wave.)
3. Responsible for obtaining the Form 16 – Medical Certificate of Death (MCOD), completing a Form 15 (Statement of Death) and obtaining a Burial Permit. (There is no longer an electronic MCOD nor Coroners' call centre staff. We are working on a substitute.)
4. Must make arrangements with the family within 24 hours of taking a body into care. Disposition must occur as soon as possible. There is to be no storing or “stockpiling” of decedents.

Crematoriums and hydrolysis facilities

1. Must operate at full capacity to accommodate demand in their area.
2. This means they must operate for sufficient hours to prevent delays or backlogs.
3. Scheduled holds on cremations are prohibited.

Cemeteries

1. Directed to continue burials as long as cemetery managers determine that ground conditions remain safe to do so.
2. Interments are to proceed without delay to prevent storage and identification problems, and stockpiling.

The MEDR measures apply to all areas of the province, except those in the government's **Green-Prevent** and **Yellow-Protect** zones.

Consumer protection

❖ Price lists

- ❖ MUST be provided on request (phone, in-person, email)
- ❖ As per Auditor General Report recommendations in December
- ❖ Make sure packages are clear about what's not included
- ❖ Ensure that lowest priced options are shown to consumer

❖ We've issued several *Notices to the Consumer*

▪ **Unlicensed operators / Obituary 'piracy' / Shop around**

- Plus, a few related to Suspensions/Revocations/Conditions

Notice to the Consumer: Beware of online obituary 'piracy'

17 Feb 2021

The Bereavement Authority of Ontario (BAO) is warning families/consumers to be wary of websites hosting obituaries or death notices and...

Advice for Consumers: Shop around – Prices of services can vary greatly.

26 Jan 2021

Prices for services and products vary greatly across Ontario and within communities at funeral homes, cemeteries and crematoriums. The Bereavement...

Notice to the Consumer: Grave lots can only be sold by BAO-licensed cemeteries

18 Feb 2021

Families or individuals who have purchased grave lots from Muslim Green Cemeteries Corporation are asked to contact the Bereavement Authority...

Questions

- ❖ Questions on this still arise. So, here's a reminder:
Embalming is not required for COVID deaths
- ❖ I'll answer your questions now.

Thank you

- As usual, this presentation and video will be made available on our BAO website later today. You will receive a link via auto-email tomorrow.
- These Registrar's Updates do not count as continuing education.
- thebao.ca/covid-19-update-links/