



Last updated: April 14, 2026

BAO-Approved Continuing Education Courses

The following list of approved continuing education (CE) courses is updated on a regular basis and grows over time. Please check back often!

Table with 3 columns: Course Provider, Course Name, and Category A or B. Rows include Ontario Association of Cemetery and Funeral Professionals, Ontario Funeral Service Association, Humber College, Collège Boréal, Funeral Service Association of Canada, Cremation Association of North America, National Funeral Directors Association, EverLearn Associates, and Order of the Golden Rule.

\*For courses that are not identified as Category A or B, please review the list below and determine yourself which category applies. If you are not sure, please inquire at Education@thebao.ca.

Table with 2 columns: Category A – Technical / Professional Skills and Category B – Self Care. Category A includes Embalming and Restorative art, Business management, Ethical issues, and Legal interpretations. Category B includes Counselling, Grief psychology, Family care, Stress management, and Motivational presentations.

<ul style="list-style-type: none"> <li>• Legislative and regulatory reviews/issues</li> <li>• Communications skills</li> <li>• Sales techniques</li> </ul>	
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**Other approved courses:**

Course Provider	Course Name	Date Course Offered (if applicable)	Number of Hours	Category A or B
<a href="#">Graystone Associates, Inc.</a> , Texas 832-864-2833	Telephone Skills 1		7	A
<a href="#">Johnson Consulting Group</a> , Arizona 888-250-7747	Leadership and Management Program		6	A
<a href="#">The International Cemetery, Cremation &amp; Funeral Association</a> , Virginia 800-645-7700	J. Asher Neel College of Sales & Marketing – ICCFA University		1.5 for each course attended	A
	On-Demand Crematory Operator Certification Program		7	A
<a href="#">Service Corporation International (Dignity University)</a> , Texas 713-522-5141	Mastering Emotional Intelligence Learning Journey		9	A
<a href="#">Funeral and Cremation Services Council of Saskatchewan</a> , Regina 306-584-1575	Elevate Your Leadership: Strengthening Teams Through Self-Awareness & Connection		1.5	A
	Walking with the Dying: Funeral Care Professional Experience with MAID		1.5	A
	The Forensic Autopsy Restoration and Care		2	A
	Navigating Grief and Burnout: Resilience Strategies for Funeral Service Professionals		1	B
<a href="#">Trillium Gift of Life Network – Ontario Health</a> 800-263-2833	Organ & Tissue Donation in Ontario – An Overview		1–2	A
<a href="#">Selected Independent Funeral Homes</a> , Illinois 800-323-4219	2025 Annual Meeting – New Orleans		10	A
	2025 NextGen Seminar		8	A

<a href="#">Victim Services Wellington</a> , Guelph 519-824-1212 ext 7304	When It Comes to Death How Victim Services Help!		1	A
<a href="#">Wartman Funeral Home</a> , Kingston 613-634-3722	Aquamation (Alkaline Hydrolysis) Operation Certificate of Training		6	A
Georgian Bay Funeral Service Association	BAO Registrar's Update – GBFSA 2025 AGM		2	A
<a href="#">Canadian School of Advanced PREP (Postmortem Reconstruction &amp; Embalming Practices)</a> , Cobourg 905-376-3108	Canadian Class for Enhanced Embalming Skills – Internationally Recognized Speakers Conference (2025)		12	A
<a href="#">GFD (Guaranteed Funeral Deposits of Canada)</a> , Toronto 800-268-2466	64th Annual General Meeting (2025)		2.5	A
<a href="#">Hospice Waterloo Region</a> , Waterloo 519-743-4114	Dying to Know		6	A
<a href="#">Sunnybrook Pregnancy and Infant Loss Network (PAIL)</a> , Toronto 888-303-7245	Pregnancy and Infant Loss (PAIL) Network In-Person Compassionate Care Workshop – Belleville		6	A
<a href="#">Legacy Private Trust</a> , Toronto 416-868-0001	Dignified Returns: Building Healthy Financial Practices in Funeral Service		1	A
Tara & Allen Kanerva (on behalf of Central Ontario Funeral Directors Association)	Self Care & Stress Management for the Bereavement Sector		1	B
Funeral and Cremation Services council of Saskatchewan (FCSCS) 2024 Spring Symposium	"It's Because We Care" The Ethical Side of the Deathcare Profession – Poul Lemasters		2	A
	Current Embalming Trends – Dealing with Today's Common Issues – Dominick J. Astorino		1.5	A
	Creating Ambience in Funeral Service – Todd Reinholt		1.5	A
Life Transitions Burial and Cremation Inc.	Joy Restored Certification – 9-week Grief Coaching		6	A
Andrea Warnick, Reg. Psychotherapist	Children's Grief and Bereavement Certificate		6	A
Graystone Associates Inc.	Talking Points – Kyle West		6	A

Canadian Integrative Network for Death Education and Alternatives (CINDEA)	By My Own Heart and Hand Home Funeral Training	ongoing, year-round	6	A
Central Ontario Funeral Directors Association (COFDA)	CPP Death Benefit & Social Services Funeral Assistance: Ensuring Dignity in End-of-Life Care	May 6, 2026	1	A
Funeral Professional Peer Support (FPPS)	Battling Burnout	March 13, 2026	1	B