

Last updated: June 8, 2026

BAO-Approved Continuing Education Courses

The following list of approved continuing education (CE) courses is updated on a regular basis and grows over time. Please check back often!

Course Provider	Course Name	Category A or B
Ontario Association of Cemetery and Funeral Professionals	All courses are pre-approved	As specified by course provider
Ontario Funeral Service Association	All courses are pre-approved	As specified by course provider
Humber College	All courses are pre-approved	As specified by course provider
Collège Boréal	All courses are pre-approved	As specified by course provider
Funeral Service Association of Canada	All courses are pre-approved	Not specified by course provider*
Cremation Association of North America	All courses are pre-approved, except for courses that not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*
National Funeral Directors Association	All courses are pre-approved, except for courses that are not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*
EverLearn Associates	All courses are pre-approved	Not specified by course provider*
Order of the Golden Rule	All courses are pre-approved, except for courses that not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*

*For courses that are not identified as Category A or B, please review the list below and determine yourself which category applies. If you are not sure, please inquire at Education@thebao.ca.

<p>Category A – Technical / Professional Skills:</p> <ul style="list-style-type: none"> • Embalming and Restorative art • Business management (marketing, personnel management, accounting, computer applications) • Ethical issues • Legal interpretations 	<p>Category B – Self Care:</p> <ul style="list-style-type: none"> • Counselling • Grief psychology • Family care • Stress management • Motivational presentations
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<ul style="list-style-type: none"> • Legislative and regulatory reviews/issues • Communications skills • Sales techniques 	
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Other approved courses:

Course Provider	Course Name	Date Course Offered (if applicable)	Number of Hours	Category A or B
Graystone Associates, Inc. , Texas 832-864-2833	Telephone Skills 1		7	A
Johnson Consulting Group , Arizona 888-250-7747	Leadership and Management Program		6	A
The International Cemetery, Cremation & Funeral Association , Virginia 800-645-7700	J. Asher Neel College of Sales & Marketing – ICCFA University		1.5 for each course attended	A
	On-Demand Crematory Operator Certification Program		7	A
Service Corporation International (Dignity University) , Texas 713-522-5141	Mastering Emotional Intelligence Learning Journey		9	A
Funeral and Cremation Services Council of Saskatchewan , Regina 306-584-1575	Elevate Your Leadership: Strengthening Teams Through Self-Awareness & Connection		1.5	A
	Walking with the Dying: Funeral Care Professional Experience with MAID		1.5	A
	The Forensic Autopsy Restoration and Care		2	A
	Navigating Grief and Burnout: Resilience Strategies for Funeral Service Professionals		1	B
Trillium Gift of Life Network – Ontario Health 800-263-2833	Organ & Tissue Donation in Ontario – An Overview		1–2	A
Selected Independent Funeral Homes , Illinois 800-323-4219	2025 Annual Meeting – New Orleans		10	A
	2025 NextGen Seminar		8	A

Victim Services Wellington , Guelph 519-824-1212 ext 7304	When It Comes to Death How Victim Services Help!		1	A
Wartman Funeral Home , Kingston 613-634-3722	Aquamation (Alkaline Hydrolysis) Operation Certificate of Training		6	A
Georgian Bay Funeral Service Association	BAO Registrar's Update – GBFSA 2025 AGM		2	A
Canadian School of Advanced PREP (Postmortem Reconstruction & Embalming Practices) , Cobourg 905-376-3108	Canadian Class for Enhanced Embalming Skills – Internationally Recognized Speakers Conference (2025)		12	A
GFD (Guaranteed Funeral Deposits of Canada) , Toronto 800-268-2466	64th Annual General Meeting (2025)		2.5	A
Hospice Waterloo Region , Waterloo 519-743-4114	Dying to Know		6	A
Sunnybrook Pregnancy and Infant Loss Network (PAIL) , Toronto 888-303-7245	Pregnancy and Infant Loss (PAIL) Network In-Person Compassionate Care Workshop – Belleville		6	A
Legacy Private Trust , Toronto 416-868-0001	Dignified Returns: Building Healthy Financial Practices in Funeral Service		1	A
Tara & Allen Kanerva (on behalf of Central Ontario Funeral Directors Association)	Self Care & Stress Management for the Bereavement Sector		1	B
Funeral and Cremation Services council of Saskatchewan (FCSCS) 2024 Spring Symposium	"It's Because We Care" The Ethical Side of the Deathcare Profession – Poul Lemasters		2	A
	Current Embalming Trends – Dealing with Today's Common Issues – Dominick J. Astorino		1.5	A
	Creating Ambience in Funeral Service – Todd Reinholt		1.5	A
Life Transitions Burial and Cremation Inc.	Joy Restored Certification – 9-week Grief Coaching		6	A
Andrea Warnick, Reg. Psychotherapist	Children's Grief and Bereavement Certificate		6	A
Graystone Associates Inc.	Talking Points – Kyle West		6	A

Canadian Integrative Network for Death Education and Alternatives (CINDEA)	By My Own Heart and Hand Home Funeral Training	ongoing, year-round	6	A
Central Ontario Funeral Directors Association (COFDA)	CPP Death Benefit & Social Services Funeral Assistance: Ensuring Dignity in End-of-Life Care	May 6, 2026	1	A
Funeral Professional Peer Support (FPPS)	Battling Burnout	March 13, 2026	1	B