

Office of the Chief Coroner
Ontario Forensic Pathology Service

Bureau du coroner en chef
Service de médecine légale de l'Ontario



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C26-175

MEMORANDUM TO: Bereavement Authority of Ontario
Ontario Funeral Service Association
Ontario Association of Cemetery and Funeral Professionals

FROM: Dirk Huyer, MD
Chief Coroner for Ontario

DATE: October 19, 2026

SUBJECT: **Cremation and Out of Province Body Shipment
Certificate Schedules**

As part of ongoing efforts to modernize Ontario's death investigation system, the Office of the Chief Coroner is enhancing how cremation/out of province body shipment (C/OP) certificate schedule information is accessed and shared with funeral establishments and transfer service operators.

Effective **November 2, 2026**, the current public-facing cremation schedule accessed through Google Calendar will be decommissioned and replaced with a new digital solution available through **ServiceOntario** and the **Electronic Death Registration** service.

Funeral service providers and crematorium operators will be able to access the C/OP certificate schedule through a new portal accessed via a link on ServiceOntario, providing a more secure, reliable, and sustainable method for accessing cremation-related information. This transition supports the province's commitment to improving information security, modernizing service delivery, and reducing reliance on legacy processes. This portal can be accessed 24/7/365 to support coroner coverage across the province to facilitate equitable distribution of C/OP certificates.

To support this change, a user guide has been attached to this memo. The guide includes step-by-step instructions for accessing and navigating the new portal.

We encourage all staff responsible for monitoring cremation schedules to review the attached user guide before the transition date to ensure a smooth implementation.

Thank you for your ongoing partnership and cooperation as we continue to modernize Ontario's death investigation system and improve services for stakeholders across the bereavement sector.

Thank you for your support. We look forward to continuing to work with you as we move into this next phase.

Should you have any questions, please contact OCC.CoronerScheduling@Ontario.ca.

Sincerely,

A handwritten signature in black ink, appearing to be 'DH' with a stylized flourish.

Dirk Huyer, MD
Chief Coroner for Ontario