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## **BAO-Approved Continuing Education Courses**

The following list of approved continuing education (CE) courses is updated on a regular basis and grows over time. Please check back often!

Course Provider	Course Name	Category A or B	
Ontario Association of Cemetery and Funeral Professionals	All courses are pre-approved	As specified by course provider	
Ontario Funeral Service Association	All courses are pre-approved	As specified by course provider	
Humber College	All courses are pre-approved	As specified by course provider	
Collège Boréal	All courses are pre-approved	As specified by course provider	
Funeral Service Association of Canada	All courses are pre-approved	Not specified by course provider*	
Cremation Association of North America	All courses are pre-approved, except for courses that not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*	
National Funeral Directors Association	All courses are pre-approved, except for courses that are not a are applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*	

<sup>\*</sup>For courses that are not identified as Category A or B, please review the list below and determine yourself which category applies. If you are not sure, please inquire at <a href="mailto:Education@thebao.ca">Education@thebao.ca</a>.

Category A – Technical / Professional Skills:	Category B – Self Care:		
<ul> <li>Embalming and Restorative art</li> <li>Business management (marketing, personnel management, accounting, computer applications)</li> <li>Ethical issues</li> <li>Legal interpretations</li> <li>Legislative and regulatory reviews/issues</li> <li>Communications skills</li> <li>Sales techniques</li> </ul>	<ul> <li>Counselling</li> <li>Grief psychology</li> <li>Family care</li> <li>Stress management</li> <li>Motivational presentations</li> </ul>		

## Other approved courses:

Course Provider	Course Name	Date Course Offered (if applicable)	Number of Hours	Category A or B
Graystone Associates, Inc., Texas 832-864-2833	Telephone Skills 1		7	А