BAO Bereavement Authority of Ontario

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BAO-Approved Continuing Education Courses

The following list is updated on a regular basis.

Course Provider	Course Name	Category A or B
Ontario Association of Cemetery and Funeral Professionals	All courses are pre-approved	As specified by course provider
Ontario Funeral Service Association	All courses are pre-approved	As specified by course provider
Humber College	All courses are pre-approved	As specified by course provider
Collège Boréal	All courses are pre-approved	As specified by course provider
Funeral Service Association of Canada	All courses are pre-approved	Not specified by course provider*
Cremation Association of North America	All courses are pre-approved, except for courses that not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*
National Funeral Directors Association	All courses are pre-approved, except for courses that are not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*
EverLearn Associates	All courses are pre-approved	Not specified by course provider*
Order of the Golden Rule	All courses are pre-approved, except for courses that not applicable to Ontario, such as compliance with FTC rules	Not specified by course provider*

*For courses that are not identified as Category A or B, please review the list below to determine which category applies. If you are not sure, please inquire at Education@thebao.ca.

Category A – Technical / Professional Skills:	**Category B – Self Care:**
• Embalming and Restorative art • Business management (marketing, personnel management, accounting, computer applications) • Ethical issues • Legal interpretations • Legislative and regulatory reviews/issues • Communications skills • Sales techniques	• Counselling • Grief psychology • Family care • Stress management • Motivational presentations

Other approved courses:

Course Provider	Course Name	Date Course Offered (if applicable)	Number of Hours	Category A or B
Graystone Associates, Inc., Texas 832-864-2833	Telephone Skills 1	N/A	7	A
Johnson Consulting Group, Arizona 888-250-7747	Leadership and Management Program	N/A	6	A
The International Cemetery, Cremation & Funeral Association, Virginia 800-645-7700	J. Asher Neel College of Sales & Marketing – ICCFA University	N/A	1.5 for each course attended	A
	On-Demand Crematory Operator Certification Program	N/A	7	A
Service Corporation International (Dignity University), Texas 713-522-5141	Mastering Emotional Intelligence Learning Journey	N/A	9	A
Trillium Gift of Life Network – Ontario Health 800-263-2833	Organ & Tissue Donation in Ontario – An Overview	N/A	1—2	A
Selected Independent Funeral Homes, Illinois 800-323-4219	2025 NextGen Seminar	N/A	8	A
Victim Services Wellington, Guelph 519-824-1212 ext 7304	When It Comes to Death How Victim Services Help!	N/A	1	A
Wartman Funeral Home, Kingston 613-634-3722	Aquamation (Alkaline Hydrolysis) Operation Certificate of Training	N/A	6	A
Canadian School of Advanced PREP (Postmortem Reconstruction & Embalming Practices), Cobourg 905-376-3108	Canadian Class for Enhanced Embalming Skills – Internationally Recognized Speakers Conference (2025)	N/A	12	A
Hospice Waterloo Region, Waterloo 519-743-4114	Dying to Know	N/A	6	A

Sunnybrook Pregnancy and Infant Loss Network (PAIL), Toronto 888-303-7245	Pregnancy and Infant Loss (PAIL) Network In-Person Compassionate Care Workshop – Belleville	N/A	6	A
Legacy Private Trust, Toronto 416-868-0001	Dignified Returns: Building Healthy Financial Practices in Funeral Service	N/A	1	A
Graystone Associates Inc.	Talking Points – Kyle West	N/A	6	A
Canadian Integrative Network for Death Education and Alternatives (CINDEA)	By My Own Heart and Hand Home Funeral Training	ongoing, year-round	6	A
Central Ontario Funeral Directors Association (COFDA)	CPP Death Benefit & Social Services Funeral Assistance: Ensuring Dignity in End-of-Life Care	May 6, 2026	1	A
Funeral Professional Peer Support (FPPS)	Battling Burnout	March 13, 2026	1	B
GFD (Guaranteed Funeral Deposits of Canada), Toronto 800-268-2466	65th Annual General Meeting & Conference (2026)	May 20, 2026	2.5	A
Fuelling 22 Resiliency Coaching Inc.	Beyond the Suit: Practical Resilience for Funeral Professionals	N/A	2 2	A B
Dodge Institute for Advanced Mortuary Studies	2026 Dodge Technical Seminar	November 12-13, 2026	9	A
Central Ontario Funeral Directors Association (COFDA)	Updates from the Office of the Chief Coroner: Unclaimed Bodies, Reporting Protocols, and Emerging Issues	November 11, 2026	1	A
Saro Lynch-Thomason, Eileen Budd, Scott Richardson-Read and Sìne McKenna	The Unquiet Grave - Wisdom and Songs from Scotland and Appalachia to Help Us Mourn & Set the Dead Free	October 1—November 12, 2026	4	A
Laurentian University	End-of-Life Doula program	ongoing	6	A
Second Origin	Neuroinclusive Funeral Service: Supporting Neurodivergent Individuals and Families Through Funeral Care	ongoing	1	A
Sunnybrook Pregnancy and Infant Loss Network (PAIL)	Compassionate Care Workshop	ongoing	6	A