

BEREAVEMENT AUTHORITY OF ONTARIO

Public Call for Applications - Details

BAO Consumer Advisory Council

Help strengthen consumer protection in Ontario

The Bereavement Authority of Ontario (BAO) is inviting Ontario residents to apply to its Consumer Advisory Council. The Council provides independent, proactive and evidence-informed advice on matters affecting bereaved consumers and the public interest.

About the opportunity

Council members will provide a strong consumer voice. Their perspectives will inform regulatory policy, planning, communications and service improvements. The Council is advisory. Its advice is non-binding, and members do not make regulatory, operational or Board decisions.

Who we are seeking

- Ontario residents who are at least 18 years old
- People with lived, community, consumer-advocacy or public-interest experience relevant to bereavement services
- People who can listen, consider different perspectives and contribute respectfully
- Applicants from northern, rural, remote and urban communities and from communities whose perspectives may be underrepresented
- People who are independent and free from conflicts that would impair objectivity

Previous Board, committee or regulatory experience is not required.

Commitment and appointment

Appointment term	Three years, subject to Board appointment and the approved Terms of Reference
Meetings	A minimum of twice per year, or as required
Format	Meetings may be in person, virtual or by another effective communication method
Preparation	Members must review materials in advance and participate actively
Compensation	Council members will receive a Board-approved honorarium. Eligible travel and attendance expenses will be reimbursed in accordance with the BAO Expense Policy.

How to apply

- 1 Complete the Consumer Advisory Council Application.
- 2 Attach a résumé, CV or plain-language summary of relevant experience.
- 3 Attach a brief statement of interest or cover letter.
- 4 Submit by [time] on [closing date] to [application email or portal].

Accessible application process

Alternate formats, accommodations and application assistance are available on request. Contact [name/title] at [email] or [telephone]. Requesting accommodation will not affect assessment.

Selection process

Applications will be screened for eligibility and conflicts, assessed against approved criteria and, for shortlisted candidates, followed by a structured interview. The final recommendation will consider both individual qualifications and the Council's collective mix of perspectives and experience. Appointments are made by the BAO Board of Directors.

Important information

Before applying, review the Role Profile, Frequently Asked Questions and Privacy Notice. Do not include sensitive personal information that is not requested. The BAO will communicate decisions directly to applicants.

Application deadline

November 13, 2026