



Bereavement
Authority of
Ontario

5160 Yonge St., Suite 1200, North York ON, M2N 6L9
Tel: 647-483-2645 Toll-free: 1-844-493-6356
Fax: 647-748-2645 Email: info@thebao.ca

SUBMISSION PROCEDURES FOR APPROVAL OF CREMATORIUM/HYDROLYSIS BY-LAWS OR BY-LAW AMENDMENTS BY THE REGISTRAR, FUNERAL, BURIAL AND CREMATION SERVICES ACT, 2002, BEREAVEMENT AUTHORITY OF ONTARIO (BAO)

(Reference sections 151, 152, 153 and 191 of Ontario Regulation 30/11)

NO CREMATORIUM* BY-LAW OR BY-LAW AMENDMENT IS EFFECTIVE UNTIL THE REGISTRAR HAS APPROVED IT.

Notice of Filing Requirements: Notice of filing must be:

- a) Published **once** in a newspaper with general circulation in the locality of the crematorium. If there are no newspapers in circulation within your community, please provide an alternative method of public notice – we will review and approve alternatives on a case-by-case basis.
- b) Conspicuously posted on a sign **for 4 weeks** at the crematorium entrance.

The notice shall state that the owner will allow interested parties access to the proposed by-law to make copies of it and that all proposed by-laws are subject to the Registrar's approval. It is the owner's duty to allow interested persons to inspect and make copies of the proposed by-law. Please see sample wording for the notice below.

Submission Procedures: Please submit the following to the BAO:

1. A copy of the newspaper notice, or proof of alternative posting method. The proof must show the notice, newspaper name and date of publishing. Similar requirements are required for alternative posting methods that are approved.
2. Two photos of the sign that was posted at the crematorium entrance for 4 weeks: one close-up to show the wording on the sign and one to show the sign in relation to the crematorium entrance. Please indicate the beginning and end dates of posting on the back of the photos, or in the email to which the photos are attached.
3. A copy of the proposed by-laws to be approved by the Registrar. **Please email a Microsoft Word or Google Docs version to allow for suggested editing. Any by-laws submitted via regular mail or as a PDF document will delay the review process.**

What to do when amending your previously approved by-laws

All amended by-laws must be submitted to the BAO in accordance with the Submission Procedures above, and must be approved by the Registrar, BAO, before they become effective.

Minor amendments: If amendments to a previously approved by-law are considered by the BAO to be very minor and do not affect the rights of the public, then the Notice of Filing Requirements may be waived at the BAO's sole discretion. Please contact the BAO's Licensing department for help in determining what is a "minor" amendment.

Sample crematorium by-laws are available on the BAO website

To assist crematorium operators in the development of their by-laws, the BAO has created sample by-law templates, which are available on the By-laws webpage at <https://thebao.ca/professionals/cemeteries-crematoriums/by-laws/>.

****** BEFORE SUBMITTING YOUR BY-LAWS FOR REVIEW ******

Please update your by-laws by adopting our sample wording (as applicable and with any necessary modifications). Doing so will greatly help to speed up the by-law review and approval process.

SAMPLE WORDING FOR NEWSPAPER NOTICE AND SIGN AT CREMATORIUM ENTRANCE

(Note: The sign and newspaper notice should be identical in content.)

NOTICE

(Name of Crematorium)

(Name of Operator) has submitted by-laws to the Registrar of the *Funeral, Burial, and Cremation Services Act, 2002*. Any interested parties may contact **(Name of Operator's Representative)** at Tel: (XXX) XXX-XXX or Email: **name@provider.com** for information. By-laws or amendments may be reviewed or copied at **(enter address location)**.

These by-laws are subject to the approval of the Registrar, *Funeral, Burial, and Cremation Services Act, 2002*.

For assistance, please contact the Bereavement Authority of Ontario's Licensing department at 647-483-2645 or 1-844-493-6356 or licensing@thebao.ca.

*Where "crematorium" is read, it is understood to include "hydrolysis" or "hydrolysis facility" as applicable, and any other alternative providers that are licensed in the future.

Last updated: July 7, 2025